

PRIVACY STATEMENT

Privacy Policy

We take your privacy seriously and respect the trust you put in us to safeguard the data you share with us.

Information Collected

On entering into a booking contract with us the following information will be collected:

Name, postal address, telephone no. (landline/mobile or both), e-mail address. These details are only used to complete the booking process.

We use High Level Software for our online booking system. High Level Software are the data processors with sub processors in connection with the operation of our online booking system. High Level Software is accessed by secure passwords, known only by us, not shared with anybody else. High Level Software has its own privacy statement which can be viewed via www.high-level-software.com

Third party holiday providers you book with pass on your information (always name, sometimes address, phone number).

Security of your Data

We take all the necessary precautions to protect any data we hold from any unauthorised access. We run a regular security scan on our system updating when required and are PCI compliant.

Use of Information

We may contact you via a quarterly newsletter. Permission to do this is obtained when you give your e-mail address and there is a link to unsubscribe on the newsletter. During the online booking process, a tick box to opt in is provided.

Third Party Disclosure

We will never pass any personal information on to any third party without your consent.

Storage of Data

We are legally obliged to hold some data for a certain period of time. This we do securely and once out of date is destroyed.

Your Rights

You have the right to request a copy of your personal data that we hold.